Project Announcement

Leadership Spotlight

The vision of DeKalb's Innovation and Technology Department is to provide reliable, cost effective and innovative services to all DeKalb Departments. The upgrade of the Human Capital Management (HCM) system supports this vision by enhancing HR, Payroll and Benefits functionality for our employees. The transition from PeopleSoft enhancing to Oracle HCM Cloud (CV360), a cloud-based system, will improve efficiency and accessibility and give employees more direct control over their HR information. A key benefit of rolling out new technology is the way employees will interact with CV360 by using a mobile device, tablet, or PC.

John Matelski
Chief Innovation & Information Officer / IT Director

What is CloudVergent360?

Introducing CloudVergent360

CloudVergent360, or CV360 for short, is Dekalb County's Oracle HCM cloud technology implementation geared towards connecting every human resource process from hire to retire for DeKalb County employees and retirees. It will function as an all-in-one resource and eliminate the need for manual paperwork, in-person administrative visits, emails, or long phone wait times to carryout simple HR processes. CV360 will allow for secure, self-service, and mobile-responsive options to better manage employee personal data, benefits, pay slips, and more.

CV360 Featured Highlights:

- Improved online access to payroll information
- Ability to manage benefit eligibility and communicate changes to employees
- Direct access to benefit plan offerings, and simplified enrollment
- Tools to update personal info from home
- Improved benefits enrollment functionality

Weather Channel

CV360 Weather Channel Website

The CV360 Weather Channel has been live and is a comprehensive site that includes information on everything related to the CV360 project. It can be referenced to answer general FAQs, check the CV360 glossary, access previous communications via the archive, and generally learn more about the changes coming to DeKalb County.

The Weather Channel can be utilized as a first resource when wanting to learn more about CV360. It is updated frequently, so checking back intermittently is encouraged. The weather channel can be accessed by visiting: https://www.dekalbcountyga.gov/information-technology/cv360 or clicking HERE.

CV360

The CloudVergent360 (CV360) Oracle cloud HCM is continuing to move towards its early 2022 launch date. Once live, the new system will provide users with a more streamlined and user-friendly method to access and update HR programs. As the implementation process has progressed, we continue to receive many questions from those who will be affected by the change. One of the most frequent requests was for a one-stop-shop resource where county employees can look for answers to common questions, training resources, and updates about the project.

We are pleased to announce that the CV360 Weather Channel is now live! This site aims to be an all-in-one source for information about the CV360 project.
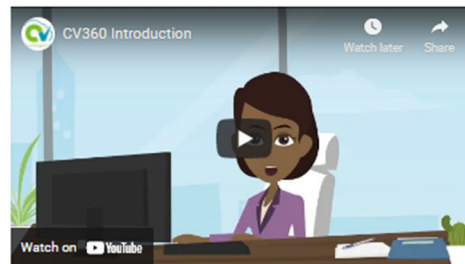
Available Resources include:

- Project Overview & Timeline
- Training Resources
- Quick Reference Guides
- Prior Communications
- Countywide Newsletters

The CV360 project leadership invites each of you to check out the site over the next several months as we begin to upload information about the project. This site will continue to be updated as the project progresses, and more resources become available.

CV360: General FAQs

FAQ Page

- **What is CV360?**
  CV360 is an Oracle cloud HCM implementation that is geared towards creating a self-service system for DeKalb County employees. It will serve as a virtual hub for all things related to employee payroll, benefits, and other HR related items.
- **Why are we doing this now?**
  DeKalb county leadership recognizes the need for easily accessible intuitive tools for its employees, especially given the effect COVID-19 has had on in-person transactions. Virtual work has only accelerated the necessity for a self-service portal to give employees direct access to manage their personal information and the ability to update their information without lengthy and in-person administrative processes.
- **How does this affect me?**
  Once CV360 goes live, all DeKalb County employees will have access to the self-service employee portal using their employee login. It will allow access to end-to-end HR information, payroll information, health benefits, personal data, absences and more.
- **When will this go into effect?**
  CV360 is slated to launch in early 2022.
- **What is Oracle HCM Cloud?**
  Oracle Human Capital Management (HCM) Cloud is a cloud-based software application that is intended for use by global HR, talent, and workforce management, released by Oracle Corporation.
- **What is PeopleSoft?**
  PeopleSoft is the current HCM solution that DeKalb County uses to carry out HR business transactions.
- **What does OCM mean?**
  OCM stands for Organizational Change Management. The OCM team helps to introduce and facilitate change that occurs across an organization or agency.
- **How can I get more information?**
  Be on the lookout for subsequent newsletters with future updates, and communications requesting support for invitations for training, or participation in testing of the new system.

Contact Information

Contact the CV360 team via email
CV360@dekalbcountyga.gov